

Warranty A: All Weather Wicker with an Aluminum Frame – Premium Grade – Limited Warranty

This product is protected by NorthCape Outdoor Warranty "A".

Frame: Warranted to be free from defects in materials and workmanship for 7 years.

Finish: Warranted against peeling cracking or blistering for 3 years.

Resin: Warranted against tearing, separation, or cracking for 3 years. Damage caused by exposure to heat or flame voids warranty.

Care: To improve the lifespan of this furniture, cover when not in use and store in a dry place in the off season.

Proof of Purchase required. Warranty void if damaged by outside sources, abuse or in transit, or if the product is cut during un-packaging.

Warranty D: All Weather Wicker with a Powder Coated Steel Frame – Residential Grade – Limited Warranty

This product is protected by NorthCape Outdoor Warranty "D".

Frame: Warranted to be free from defects in materials and workmanship for 3 years.

Finish: Warranted against peeling cracking or blistering for 1 year.

Resin: Warranted against tearing, separation, or cracking for 3 years. Damage caused by exposure to heat or flame voids warranty.

Care: To improve the lifespan of this furniture, cover when not in use and store in a dry place in the off season.

Proof of Purchase required. Warranty void if damaged by outside sources, abuse or in transit, or if the product is cut during un-packaging.

Warranty E: Painted Aluminum Furniture with Sling or Woven Seating, Outdoor Upholstered Seating Residential Grade – Limited Warranty

This product is protected by NorthCape Outdoor Warranty "E".

Frame: Warranted to be free from defects in materials and workmanship for 1 year.

Finish: Warranted against peeling cracking or blistering for 1 year.

Sling/Upholstery: Warranted against tearing or separation, or cracking for 1 year. Damage caused by exposure to heat or flame voids warranty.

Care: To improve the lifespan of this furniture, cover when not in use and store in a dry place in the off season.

Proof of Purchase required. Warranty void if damaged by outside sources, abuse or in transit, or if the product is cut during un-packaging.

Durawood & Lusso Warranty: Tabletop Surfaces

Durawood: NorthCape extends a 3 year limited warranty against peeling, cracking, or fading of this product for a period of 3 years.

Lusso: NorthCape extends a 2 year limited warranty on the finish, and a 5 year limited warranty on the structure.

Care: Brush off as much surface dirt as possible, then gently wipe with a clean, damp cloth, using a mild detergent if necessary.

Avoid harsh chemicals or cleaning products. Fine grit sandpaper is recommended (gently sand in the direction of the grain) for stubborn areas..

Proof of Purchase required. Warranty void if damaged by outside sources, abuse or in transit, or if the product is cut during un-packaging.

Fire Tables Warranty:

Frame: Warranted to be free from defects in materials and workmanship for 7 years.

Finish: Warranted against peeling cracking or blistering for 3 years.

Resin: Warranted against tearing, separation, or cracking for 3 years.

Stainless Steel Components: 5 years from manufacturing date

Black Painted Pans: 3 years from manufacturing date

LP hose and regulator, stainless steel flex lines and all fittings: 1 year from manufacturing date

Proof of Purchase required. Warranty void if damaged by outside sources, abuse or in transit, if the product is cut during un-packaging, and/or if fire tables with woven or Durawood tops are used without the tempered glass top covering the resin or Durawood surface.

Natural Wood/Teak Warranty:

Natural Wood/Teak: NorthCape extends a 1 year limited warranty against defects in workmanship and materials.

Weathered Natural Wood/Teak: You may choose to allow your natural wood/teak to weather to a beautiful silver-gray patina or treat it with an oil or sealer specifically made for natural wood/teak twice a year to preserve the natural wood/teak's golden finish.

Natural wood/teak may be cleaned using a wood cleaner, or lightly sanded with 600 (or higher) grit sandpaper. Leave your natural wood/teak products outside year-round (under a furniture cover when not in use) or store in a COOL, DRY place during the winter to preserve the wood's moisture.

Proof of Purchase required. Warranty void if damaged by outside sources, abuse or in transit, or if the product is cut during un-packaging.

Solid Marble Surfaces Warranty:

Marble: NorthCape extends a 2 Year Limited Warranty against manufacturing defects after initial installation, with the following exceptions:

1. The threaded insert has become loose or fallen out due to lifting of the top while still attached to the base.
Always release top from base before moving.
2. Damage caused by chemicals or physical use or abuse.
3. Surfaces that have been moved from their original installation and been chipped or cracked.
4. Surfaces that have been not been properly cared for as outlined in the guidelines regarding care and maintenance of your top.

This warranty does not cover natural imperfections in the stone top. Such imperfections include, but are not limited to: color variations, watermarks, surface imperfections, variations in pattern of stone.

Proof of Purchase required. Warranty void if damaged by outside sources, abuse or in transit, or if the product is cut during un-packaging.

NorthCape Fire Warranty:

NorthCape extends a 1 year limited warranty against defects in workmanship and materials.

Proof of Purchase required. Warranty void if damaged by outside sources, abuse or in transit, or if the product is cut during un-packaging.

Poly-Flex Warranty:

NorthCape extends a 3 year limited warranty against defects in workmanship and materials.

Proof of Purchase required. Warranty void if damaged by outside sources, abuse or in transit, or if the product is cut during un-packaging.